

CRRC

The Jesse Brown VA Medical Center's Community Resource and Referral Center (CRRC) exemplifies the facility's commitment to providing excellent care and services in an environment of compassion that respects homeless Veterans and their families as well as those at-risk of homelessness.

The CRRC is a service center located in the community that offers a one-stop shop approach to prevent or end Veteran homelessness.

Eligibility

Veterans who are homeless or at risk for homeless are eligible to apply for our services. Veterans who are not eligible for VA health care may still be eligible for the Grant & Per Diem program or community services.

The CRRC utilizes federal, state, and local partners to provide services for homeless and at-risk Veterans.

Important Telephone Numbers

Crisis Hotline:

1-800-273-TALK (8255)

Homeless Veterans Hotline:

1-877-424-3838

(1-877-4AID-VET)

Homeless Veterans Chat:

Textto:838255

Jesse Brown VAMC:

312-569-8387 or

1-888-569-5282

Veterans can access trained counselors via the Hotlines 24 hours per day, 7 days per week.

The Homeless Veterans Hotline is intended to assist Homeless Veterans, VA Medical Centers, Federal, State and local partners, community agencies, and other service providers in the community.



Community Resource and Referral Center (CRRC)

1141 S California Ave
California & Roosevelt
Monday-Friday
8:00am-4:30pm
312.569-5750

AFTER HOURS

Jesse Brown VA Medical Center
820 S Damen Ave
Emergency Department
Monday-Sunday
3:30pm -12:00am
312.569-6138

VA COMMUNITY RESOURCE AND REFERRAL CENTER (CRRC)

RESOURCES

The CRRC Team will help you access services to help prevent or end homelessness. The CRRC centralizes Federal, State and local partners to provide services to homeless and at-Risk Veterans onsite at CRRC.

NOTES

- Short-term case management
- HCHV outreach services
- Contract Transitional Housing
- Access to VA medical, mental health and substance abuse programs
- Access to VA housing programs (HUD VASH, Grant & Per Diem)
- Assistance with locating market rate or subsidized housing or linkage to community housing programs
- Veterans Benefits Administration
- Public Benefits and SNAP services
- Illinois Division of Child Support
- Supportive Services for Veteran Family program/ providers
- Employment Assistance (Supportive Employment, Veterans Reintegration Programs)
- Educational and Legal Resources and Linkages